

## Contact Us:

Franke Resupply Systems, Inc.  
800 Aviation Blvd., Smyrna, Tennessee 37167  
Direct Phone: **1-800-877-5178**  
Direct Fax: **1-877-538-6882**  
E-mail: **fs-bkparts.us@franke.com**

## Account Payments

Toll-free Phone: **1-888-800-0623**  
Toll-free Fax for account payment ONLY: **1-877-700-0623**

## Easy ordering 24 hours a day!

### • Call:

Place your order with a professional and efficient Franke Call Center Agent by calling us at **1-800-877-5178** for US & Canada, and **1-615-462-4114** for outside the US & Canada. Franke has Spanish and French speaking agents available to assist you.

### • Fax:

You can also fax your Franke order toll-free at **1-877-538-6882** for US & Canada or **1-615-462-4514** outside the US & Canada.

### • Online:

Use our website to place orders and to track all orders, including those placed via telephone and fax. Our website address is **www.frankeparts.com**.

## Order Tracking:

Franke emails notifications for all shipments, including those placed via phone, fax, or online. In order to receive shipment notifications, we will need an email address. You may call us or email us at **fs-bkparts.us@franke.com**.

**Supply your email address at the time of order, and we will automatically notify you every step of the way.**

## Terms:

Payment options include: debit card, Visa, MasterCard or American Express.

Open account terms—"Net" due 30 days from date of invoice. F.O.B., Point Smyrna, TN. Any federal, state and/or city tax applicable will be added to the invoice.

**Franke has no minimum order requirements!**

All prices and product specifications are subject to change without notice.