

Equipment & Facilities

Monday, October 24, 2016

Next Generation Product Holding Units Mandate

RSI has negotiated significant product holding unit (PHU) price savings, including extended Parts & Labor Warranties, in support of Burger King Corporation's (BKC's) mandate of Next Generation PHUs, which will be required in all U.S. BURGER KING[®] restaurants by May 31, 2017.

This new holding technology helps improve food quality, reduce waste, and significantly increase holding times, as well as improve speed of service (SOS). There are three approved vendors for the Next Generation PHU rollout—**Prince Castle, Duke & Merco**—to provide options and ensure supply capacity. Please reference BKC's "Implementation Guide" on BK[®] Gateway for information on specifications, installation and best practices when making your decision.



Prince Castle

Duke HS2

Merco

Key Dates

- Nov. 30, 2016 Orders must be placed to secure rollout pricing and meet the installation timeline
- May 31, 2017 U.S. BURGER KING[®] restaurants are required to have Next Generation PHUs installed

Ordering

To place your order:

1. Contact your supplier of choice:

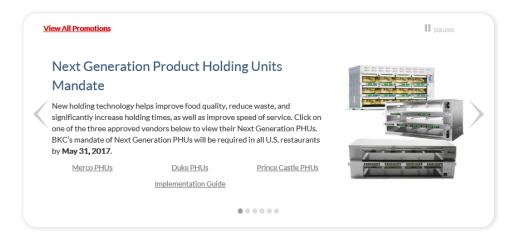
Prince Castle	Duke	Merco	Merco
David Ruscitti	BK Customer Care	Amy Wiggins	Virginia Wilson
800.722.7853	800.279.3853	318.866.2214	318.866.2229 or
ruscittid@princecastle.com	bkcustomercare@dukemfg.com	amy.wiggins@mtwfs.com	800.221.4583



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2. Or, log on to <u>RSI Web</u>, from the center of the home page click on the *RSI eRedBook* link, and then on the Next Generation Product Holding Unit Rollout **Order Alert Tile (see example below).**



For additional information, contact:

BKC Carlos Nevarez 305.378.3066 cnevarez@rbi.com BKC Jack McCluskey 305.378.7824 jmccluskey@rbi.com RSI Equipment & Facilities Purchasing Javier "Jay" Rodriguez 305.529.3393 jrodriguez@rsilink.com

RSI Help Desk

For questions or assistance accessing a particular promotion, please contact the RSI Help Desk. **Phone:** 305.529.2123 or **Email:** <u>helpdesk@rsilink.com</u>

